

June 17, 2009

Mike,

Bob and I are extremely pleased with the new stairs. Since we plan on retiring to the Outer Banks at some point, we know that the stairs will serve us well. I also wanted to thank you for your quick response to our project request. As a non-resident homeowner, having a competent responsive builder working for us gives us peace of mind whenever we have a building project need.

We bought our home in 1996 and immediately needed to have substantial work completed prior to the rental season. A local hardware store recommended that we contact RCI Construction, and we are so pleased that we made that connection. You have rebuilt both our top and rear decking and replaced our cedar siding. When we needed a small window replaced, you never hesitated to take on the job and provided the same level of attention as with our larger projects.

This recent work effort was greatly appreciated. As you know, a stair tread broke while Bob was walking downstairs late at night just prior to our departure for home. A quick call to you the next morning, and things were in motion. Although the project turned out to be larger than both of us initially expected, anything less would have been inappropriate and perhaps the basis for a more serious accident. Your quick turnaround on the project allowed us to return to the Outer Banks just 4 weeks later with the new stairs in place. I am now totally at ease carrying my young granddaughters up and down the stairs without fear of falling.

We would and have highly recommended your services to others.

Wishing you and your family health and happiness,

*Bob & Dee Christensen*

Bob and Dee Christensen